

STAY SAFE.

BEFORE YOU CLEAR A BLOCKED LINE—CALL EPCOR!

As a drain cleaning professional, you may accidentally strike a cross bore while clearing a plugged sewer.

When a cross bore is struck by equipment such as a motorized auger, power-snake or other root-cutting equipment, natural gas can leak into the sewer system and up into the affected property, which could lead to personal injury or an explosion.

STEPS TO TAKE BEFORE CLEARING A BLOCKED SEWER

- 1 Once you have arrived on site and determined the blockage is from external factors, be sure to call EPCOR. Only blockages outside the home are at risk of cross bores.

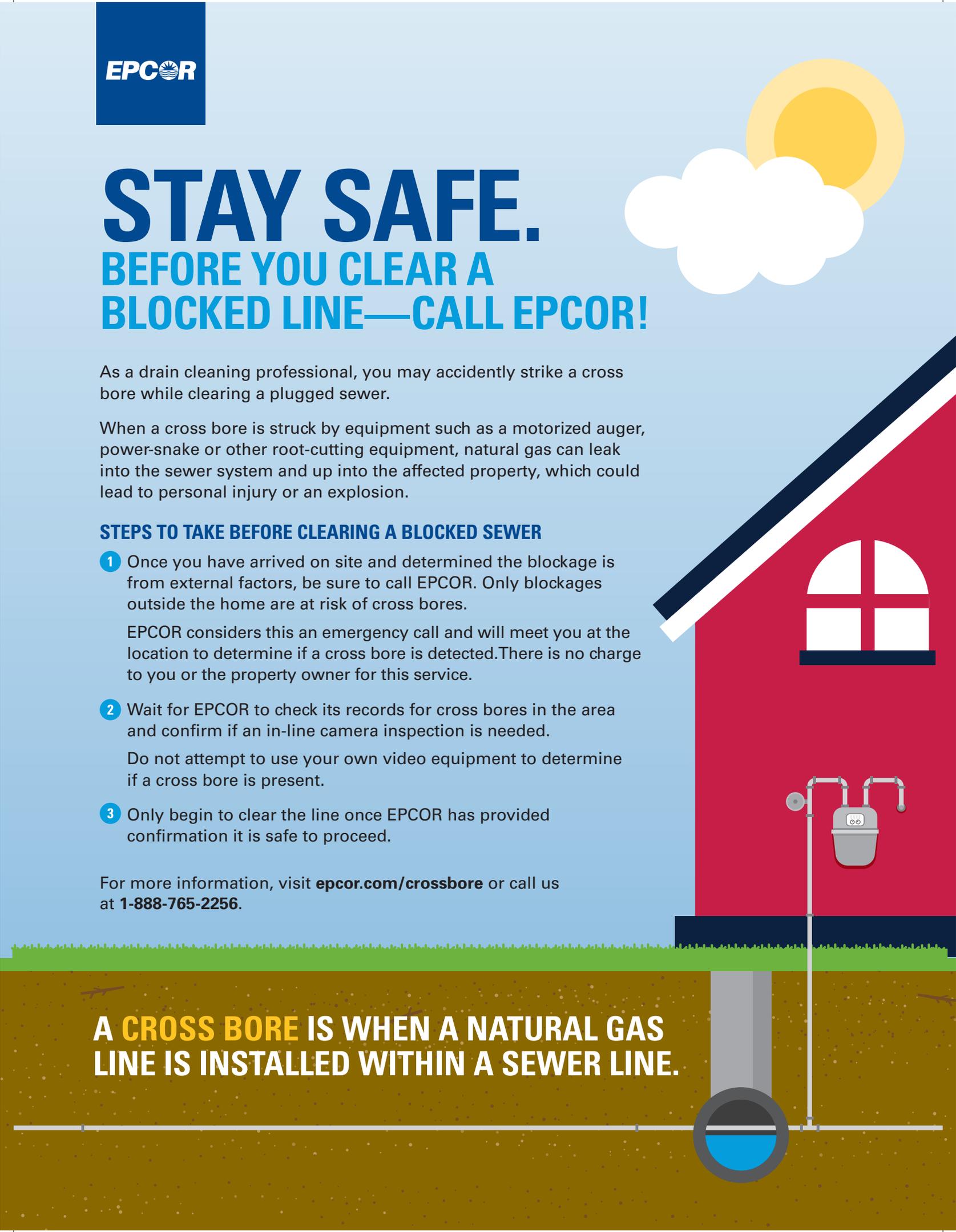
EPCOR considers this an emergency call and will meet you at the location to determine if a cross bore is detected. There is no charge to you or the property owner for this service.

- 2 Wait for EPCOR to check its records for cross bores in the area and confirm if an in-line camera inspection is needed.

Do not attempt to use your own video equipment to determine if a cross bore is present.

- 3 Only begin to clear the line once EPCOR has provided confirmation it is safe to proceed.

For more information, visit epcor.com/crossbore or call us at 1-888-765-2256.



**A CROSS BORE IS WHEN A NATURAL GAS
LINE IS INSTALLED WITHIN A SEWER LINE.**